

# Automotive warranty factsheet

From inefficient warranty protocols  
to optimized warranty workflows



**annata**  
Powering possibilities



# Warranty challenges faced by automotive businesses



Complex  
warranty terms



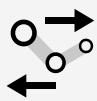
Timely claims  
processing



Parts  
availability



Warranty  
fraud



Parts inventory  
discrepancies



Supplier  
coordination



Regulatory  
compliance



# Seamless warranty operations from beginning to end with A365

A365 simplifies all levels of your warranty management activities. It designs and delivers prime customer experience, stronger supplier ties, a swifter turnaround time, and a reduction in expenses that supports after-sales service.

A365 unlocks value for customer, dealerships, service centers, and OEMs by facilitating and streamlining warranty intelligence, fraudulent warranty claims, counterfeit parts, unjustified claims management, parts inventory, and supplier recovery.

01

Drive effortless warranty registration for customers and partners

02

Enhance real-time warranty validation for precise coverage

03

Streamline efficient claims processing for swift resolution

04

Amplify management of extended warranty offerings and renewals

## A365 automotive warranty features



Warranty tracking



Automated warranty validation



Claim management



Parts inventory integration



End-to-end claim management



Automated claim processing



Supplier collaboration



Document management



Analytics & reporting



Fraud prevention

# A365 automotive warranty functionality coverage



## Warranty/recall

### Recall campaigns

Manage a diverse range of recall campaigns for various automotive products, ensuring safety and compliance within a unified system.

### Service campaigns

Streamline service campaigns, optimizing the process from planning to execution, using comprehensive service management tools.

### Standard warranty

Provide a comprehensive standard warranty that covers a wide array of automotive models and configurations.

### Recall letters

Efficiently create, customize, and manage recall letters, maintaining accuracy and professionalism throughout the communication process.

### Extended warranty

Offer extended warranty options that cater to diverse customer preferences and automotive types.

### Inbound & outbound

Manage both inbound and outbound automotive flows seamlessly, optimizing efficiency within a unified system.

### Warranty validation

Ensure accurate and efficient warranty validation across a variety of automotive options, safeguarding customer interests.

### Goodwill warranty

Implement goodwill warranty provisions to address automotive issues beyond standard warranty terms, enhancing customer satisfaction.

### Automatic charges

Implement automated charge processes tailored to different automotive models and configurations, enhancing billing accuracy.

### Preliminary invoicing

Generate preliminary invoices with precision, catering to diverse automotive sales scenarios and customer requirements.

### Pre-work approval

Streamline pre-work approval procedures for automotive servicing, maintaining consistency and efficiency across different models and configurations.

