

Equipment dealer portal factsheet

From scattered dealer operations to
seamless connectivity



annata
Powering possibilities



Dealer portal challenges faced by equipment businesses



Responsive support



Real-time inventory visibility



Data accuracy & synchronization



On-the-go network coordination



User-friendly interface



Dynamic pricing management



Mobile accessibility



Seamless dealer coordination through a portal **from beginning to end with A365**

A365 offers your equipment business a complete toolkit for streamlined dealer portal management. From portal access to user experience, A365 optimizes the dealer portal process, fosters strong relationships with your independent dealer network, and ensures seamless interactions throughout the portal lifecycle.

Dealer portal operations benefit from enhanced user experience and access management processes, adding value to every facet of your dealer network and delivering exceptional online experiences. A365 ensures that portal processes are meticulously designed for peak operational efficiency, minimizing downtime and ensuring that dealers have access to the support and services they need when required.

01

Strengthen dealer relationships with effective portal management

02

Control portal access and usage for efficient dealer operations

03

Maintain quality standards across the portal network

04

Manage compliance with industry regulations and dealer agreements

A365 equipment dealer portal features



Equipment orders



Dealer profiles



Parts orders



Scheduled service



Case management



Cost control



Dealership quality & compliance



Warranty claims management

A365 equipment dealer portal functionality coverage



Dealer portal

Equipment orders

Efficiently manage and track equipment order processing with precision.

Equipment invoices

Create and manage equipment invoices seamlessly for financial control.

Equipment order status

Monitor real-time status updates of equipment orders.

Parts orders & quotations

Streamline parts order processing and pricing quotations.

Parts back orders

Monitor parts orders pending fulfillment with ease.

Service campaigns & recalls

Handle service campaigns and product recalls seamlessly.

Warranty claims

Streamline warranty claim processes for customer satisfaction and compliance.

Equipment quotations

Generate equipment price quotes for informed decision-making.

Delivery reports

Access detailed reports on equipment delivery for logistical insights.

Dealer equipment

Manage equipment specific to dealer networks for enhanced collaboration.

Parts invoices

Efficiently manage invoices for equipment parts and components.

Parts inquiries

Address inquiries concerning equipment parts and components promptly.

Cases

Track & manage equipment-related cases efficiently for issue resolution.

Equipment enquiries

Handle equipment inquiries promptly and comprehensively for customer satisfaction.

Back orders

Keep tabs on pending equipment orders awaiting fulfillment.

All equipment

Gain a comprehensive overview of all available equipment resources.

Return orders

Handle equipment returns and reverse logistics seamlessly.

Parts transactions

Manage transactions for equipment parts and components effectively.

Scheduled service registration

Register service appointments for equipment maintenance and support.

