

Trucks & buses dealer portal factsheet

From scattered dealer operations
to seamless connectivity





Dealer portal challenges faced by trucks & buses businesses



Responsive support



Dynamic pricing management



User-friendly interface



Mobile accessibility



Real-time inventory visibility



On-the-go network coordination



Data accuracy & synchronization



Seamless dealer coordination through a portal **from beginning to end with A365**

A365 offers your truck and bus business a complete toolkit for streamlined dealer portal management. From portal access to user experience, A365 optimizes the dealer portal process, fosters strong relationships with your dealer network, and ensures seamless interactions throughout the portal lifecycle.

Dealer portal operations benefit from enhanced user experience and access management processes, adding value to every facet of your dealer network and delivering exceptional online experiences. A365 ensures that portal processes are meticulously designed for peak operational efficiency, minimizing downtime and ensuring that dealers have access to the support and services they need when required.

01

Strengthen dealer relationships with effective portal management

02

Control portal access and usage for efficient dealer operations

03

Maintain quality standards across the portal network

04

Manage compliance with industry regulations and dealer agreements

A365 trucks & buses dealer portal features



Market insights



Dealer profiles



KPI dashboards



Forecasting tools



Cost control



Training & support



Dealer relationship management



Dealer performance analytics



Dealership quality assurance



Centralized communication hub

A365 trucks & buses dealer portal functionality coverage



Dealer portal

Vehicle orders

Efficiently manage and track vehicle order processing with precision.

Vehicle quotations

Generate vehicle price quotes for informed decision-making.

Vehicle inquiries

Handle vehicle inquiries promptly and comprehensively for customer satisfaction.

Vehicle invoices

Create and manage vehicle invoices seamlessly for financial control.

Delivery reports

Access detailed reports on vehicle delivery for logistical insights.

Back orders

Keep tabs on pending vehicle orders awaiting fulfillment.

Vehicle order status

Monitor real-time status updates of vehicle orders.

Dealer vehicles

Manage vehicles specific to dealer networks for enhanced collaboration.

All vehicles

Gain a comprehensive overview of all available vehicle resources.

Parts orders & quotations

Streamline parts order processing and pricing quotations.

Parts invoices

Efficiently manage invoices for vehicle parts and components.

Return orders

Handle vehicle returns and reverse logistics seamlessly.

Parts back orders

Monitor parts orders pending fulfillment with ease.

Parts inquiries

Address inquiries concerning vehicle parts and components promptly.

Parts transactions

Manage transactions for vehicle parts and components effectively.

Service campaigns & recalls

Handle service campaigns and product recalls seamlessly.

Cases

Track & manage vehicle-related cases efficiently for issue resolution.

Scheduled service registration

Register service appointments for vehicle maintenance and support.

Warranty claims

Streamline warranty claim processes for customer satisfaction and compliance.

Document library

Access and manage a comprehensive library of vehicle-related documents efficiently.

